

Invitation to Bid



Danish Refugee Council
Floor 11, Building D, Star Towers,
Erbil, Iraq.

16.08.2026

To: All interested bidders,

Invitation to Bid No: ITB-IRQ-CO-26-003 Purchase Agreement for Supply of Core Relief Items, Hygiene Kits and Kitchen Sets.

Dear Sir/Madam:

The Danish Refugee Council (DRC) Iraq, in support of its humanitarian operations and as part of its emergency preparedness activities, kindly requests you to submit a bid for the supply of the items specified in the attached DRC Bid Form (Annex A.1 and Annex A.2).

This tender consists of 12 lots, covering three types of item categories (Core Relief Items, Hygiene Kits, and Kitchen Sets), each to be delivered across four locations.

Your offer must be valid for a minimum of 90 days.

I. TENDER DETAILS

The Tender details are as follows:

Line	Item	Time, date, address as appropriate
1	ITB published	16 th August 2026
2	Closing date for clarifications	1 st September 2026, 13:00 Iraq Time, UTC 10:00
3	Closing date and time for receipt of bids	7 th September 2026, 16:00 Iraq Time, UTC 13:00
4	Tender Opening Location	DRC Office at Erbil, Floor 11, Building D, Star Towers
5	Tender Opening Date and Time	8 th September 2026, 10:00 AM Iraq Time, UTC 07:00
6	Clarifications email address	bidqueries.irq.co@drc.ngo
7	Bid submission email address	tender.irq.co@drc.ngo

PLEASE NOTE: NO BIDS WILL BE ACCEPTED AFTER THE ABOVE CLOSING TIME AND DATE

II. IMPORTANT INFORMATION REGARDING THIS ITB:

- This ITB is launched for the purpose of establishing a Purchase Agreement PA (framework agreement) with supplier/s for the supply of Core Relief Items, Hygiene Kits and Kitchen Sets initially for a period of 24 months with possibility of further extension of 12 months.
- A purchase agreement (framework agreement) is not binding for DRC to place any purchase orders. DRC will place orders with the awarded bidder based on the agreement as per its requirements.

- DRC, as a contracting authority, does not guarantee any volume of orders under PA as all purchases will be based on the needs and activities of DRC.
- Bidders with nationalities of, or goods originating from, prohibited sources as per OFDA, OFAC, and US Treasury sanctions will be disqualified. Winning bidder(s) may be subject to additional compliance checks on current OFDA, OFAC, and US Treasury regulations governing prohibited sources prior to contract signing.
- DRC may choose to cancel the agreement if deemed necessary.
- Bidders are allowed to participate in one or multiple Lots. However, bids must be submitted in full for each Lot. Partial submissions within a Lot will not be accepted and may lead to disqualification from the respective Lot
- Given the nature of the goods included under Lots 1-4, it is not anticipated to purchase all items listed in each lot as a kit. Orders will be placed based on actual operational needs and demand. Accordingly, bids will be evaluated and contracts awarded on an item-by-item basis within each lot, rather than on the total combined value of all items listed in the lot.
- Delivery Time: For Lot #1-Lot#4, the supplier shall be able to deliver a minimum of 300 pieces of each item per lot within 7 calendar days from the date of Purchase Order (PO) signing. For Lot #5 –Lot#12, the supplier shall be able to deliver a minimum of 300 kits within 7 calendar days from the date of Purchase Order (PO) signing per lot.
- All supplies shall be delivered as per DDP INCOTERMS 2020.
- No advance payment will be paid to the awarded supplier. 100% of the price will be paid upon completion of 100% of delivery by Purchase Order (PO).
- The awarded supplier is expected to mobilize its own resources to deliver the agreed material.
- The supplier must have a bank account under the company's name.
- Bids' minimum validity period shall not be less than 90 days.

III. SELECTION AND AWARD CRITERIA

This tender will be awarded to the lowest cost technically compliant bid. The technical evaluation criteria are as per the specifications stated in Annex A.1.

A. Administrative Evaluation

A bid shall pass the administrative evaluation stage before being considered for technical and financial evaluation. Bids that are deemed administratively non-compliant may be rejected. The documents listed below shall be submitted with your bid.

#	Annex #	Document	Instructions
1	Annex A1	Bid Form (Technical) Lot1- Lot12.	Complete ALL sections in full, sign, stamp and submit.
2	Annex A.2	Bid Form (Financial) Lot1- Lot12.	Complete ALL sections in full, sign, stamp and submit. (The financial bid form shall be submitted as a separate document. Any bidder who fails to comply with this requirement will be disqualified)
3	Annex B	Tender and Contract Award Acknowledgement Certificate	Complete ALL sections in full, sign, stamp and submit.
4	Annex C	General Conditions of Contract	Sign, stamp and submit.
5	Annex D	Supplier Code of Conduct	Complete ALL sections in full, sign, stamp and submit.
6	Annex E	Annex Supplier Profile and Registration Form	Complete ALL sections in full, sign, stamp and submit.
7	Annex F	References	The bidder is required to provide at least two references demonstrating similar experience within the past 12 years, starting from 2014 onward. Preferably with INGOs,

			UN agencies, the private sector, and the government. If such references are not available, the bidder must submit at least two proofs of previous contracts or certificates of completion as alternative evidence of relevant experience.
9	Annex G	Photos of some items	The images provided are for your reference only. They are included solely for illustrative purposes and may not fully represent the actual items.
10	N/A	Company Registration / Tax Clearance & Owner ID	Provide a copy of the company certificate of registration & TAX clearance for 2025. Bidders outside Iraq should provide proof that allows them to operate legally in Iraq. Also provide the company owner's ID.

If any information required during the administrative evaluation is not provided by the bidders, DRC may choose to request bidders to supply this information within 48 hours of the tender opening. Please note that this is only applicable for documentation that does not alter the details in the bid, such as price information.

B. Technical Evaluation

To be technically acceptable, the bid shall meet or exceed the stipulated requirements and specifications in the ITB. A Bid is deemed to meet the criteria if it confirms that it meets all mandatory conditions, procedures and specifications in the ITB without substantially departing from or attaching restrictions to them. If a Bid does not technically comply with the ITB, it will be rejected.

The technical criteria are stipulated in Annex A.1 – Technical Bid Form.

The information requested in the technical evaluation stage is the essential criteria (deal-breakers) for bidders to meet. These requirements are non-negotiable. If a bidder fails to meet any of these criteria, the bidder should be rejected immediately and not advance to the financial evaluation stage.

The technical criteria for the tender should be as follows:

#	Technical criteria	Scoring
1	The offered specifications must meet DRC required specifications, or be higher	Pass / Fail
2	Delivery Time: For Lot #1-Lot#4, the supplier shall be able to deliver a minimum of 300 pieces of each item per lot within 7 calendar days from the date of Purchase Order (PO) signing. For Lot #5 –Lot#12, the supplier shall be able to deliver a minimum of 300 kits within 7 calendar days from the date of Purchase Order (PO) signing per lot.	Pass / Fail
3	The bidder should have at least 2 positive similar works experiences within the past 12 years from 2014 onward. Preferably with INGOs and UN agencies, the private sector, and the government. (The minimum value of the two contracts should not be less than 150,000 USD).	Pass / Fail
4	Bidder to agree on additional comments mentioned within Annex A.1 Technical Bid form, which is <i>"Bidders shall submit their financial offers in United States Dollars (USD). DRC will sign the Purchase Agreement (PA) and each Purchase Order (PO) in USD. By submitting an offer, bidders acknowledge and agree that all payments will be made by DRC in Iraqi Dinars (IQD). Suppliers shall submit their invoices in IQD, converted from USD based on the official exchange rate of the Central Bank of Iraq applicable on the date of invoice"</i>	Pass / Fail

	<i>submission. The applicable exchange rate shall be the Iraq official Central Bank rate on the date of invoice submission and confirmed delivery to DRC."</i>	
DRC will use the Pass/Fail method to technically evaluate each of the above criteria.		

C. Financial Evaluation

All bids that pass the Technical Evaluation will proceed to the Financial Evaluation. Bids that are deemed technically non-compliant will not be financially evaluated.

IV. TENDER PROCESS

The following processes will be applied to this Tender:

- Tender Period
- Tender Closing
- Tender Opening
- Administrative Evaluation
- Technical Evaluation
- Financial Evaluation
- Contract Award
- Notification of Contract Award

V. SUBMISSION OF BIDS

Bidders are solely responsible for ensuring that the full bid is received by DRC in accordance with the ITB requirements, prior to the specified date and time mentioned above. DRC will consider only those portions of the bids received prior to the closing date and time specified.

All responsive Bids shall be written on the **DRC Bid Form (Annex A.1 and A.2)**.

Beyond the DRC Bid Form, the following documents shall be contained with the bid:

- **Annex B** **Tender & Contract Award Acknowledgment Certificate**
- **Annex C** **General Conditions of Contract**
- **Annex D** **Supplier Code of Conduct**
- **Annex E** **Supplier Profile and Registration Form**
- **Annex F** **References**
- **Annex G** **Photos of Some Items.**
- **Company's Registration Documents**

Bids not submitted on Annex A, or not received before the indicated time and date as set forth on page 1, or delivered to any other email address, or physical address will be disqualified.

Bids submitted by mail, email or courier by so is at the Bidders risk and DRC takes no responsibility for the receipt of such Bids.

Bidders are solely responsible for ensuring that the full Bid is received by DRC in accordance with the ITB requirements.

A. Hard Copy:

Hard copy Bids shall be separated into 'Financial Bid' and 'Technical Bid':

- The Financial Bid shall only contain the financial bid form, Annex A.2

- The Technical Bid shall contain all other documents required by the tender as mentioned in section A. Administrative Evaluation, but excluding any pricing information

Each part shall be placed in a **sealed** envelope, marked as follows:

ITB No.: ITB-IRQ-CO-26-003 Purchase Agreement
for Supply of Core Relief Items, Hygiene Kits and Kitchen
Sets
TECHNICAL BID
Bidder Name:

ITB No.: ITB-IRQ-CO-26-003 Purchase Agreement for
Supply of Core Relief Items, Hygiene Kits and Kitchen Sets
FINANCIAL BID
Bidder Name:

Both envelopes shall be placed in an outer **sealed** envelope, addressed and delivered to:

ITB No.: ITB-IRQ-CO-26-003 Purchase Agreement for
Supply of Core Relief Items, Hygiene Kits and Kitchen Sets

Bidder Name:

Floor 11, Building D, Star Towers, Erbil, Iraq

B. Email submission

Bids can be submitted by email to the following dedicated, controlled, & secure email address:

tender.irq.co@drc.ngo

When Bids are emailed, the following conditions shall be complied with:

- **The ITB number shall be inserted in the Subject Heading of the email**
- **Separate emails shall be used for the 'Financial Bid' and 'Technical Bid', and the Subject Heading of the email shall indicate which type the email contains.**
 - The Financial Bid shall only contain the financial bid form, Annex A.2
 - The Technical Bid shall contain all other documents required by the tender as mentioned in section A. Administrative Evaluation, but excluding any pricing information
- Bid documents required, shall be included as an attachment to the email in PDF, JPEG, TIF format, or the same type of files provided as a ZIP file. Documents in MS Word or Excel formats will result in the bid being disqualified.

- Email attachments shall not exceed 35MB; otherwise the bidder shall send his bid in multiple emails.

Failure to comply with the above may disqualify the Bid.

DRC is not responsible for the failure of the Internet, network, server, or any other hardware or software used by either the Bidder or DRC in the processing of emails.

DRC is not responsible for the non-receipt of Bids submitted by email as part of the e-Tendering process.

Bids can be submitted in one of two ways: hardcopy or electronically. If the Bidder submits a Bid in both hard copy and electronically, DRC will choose the version that is the most advantageous to DRC.

VI. SUBMISSION OF SAMPLES

No physical samples are required to be submitted with the bid. However, where applicable, bidders must clearly indicate the brand, model, and country of origin for each item in the Technical Bid Form.

Please note that as part of the pre-award requirements and further technical evaluation, DRC may request physical samples from the bidder(s) shortlisted for potential award. Failure to provide the requested sample, or provision of a sample that does not meet the required specifications, will result in the bidder being disqualified from further consideration.

VII. COMPLETION OF BID FORM

A. Prices Quoted

Any discount offered shall be included in the bid price.

Unless otherwise requested, all Bids shall state if the prices quoted are not DDP (Incoterms 2020).

B. Currency

Bidders shall submit their financial offers in United States Dollars (USD). DRC will sign the Purchase Agreement (PA) and each Purchase Order (PO) in USD.

By submitting an offer, bidders acknowledge and agree that all payments will be made by DRC in Iraqi Dinars (IQD). Suppliers shall submit their invoices in IQD, converted from USD based on the official exchange rate of the Central Bank of Iraq applicable on the date of invoice submission. The applicable exchange rate shall be the Iraq official Central Bank rate on the date of invoice submission and confirmed delivery to DRC.

C. Language

The Bid Form, and all correspondence and documents related to this ITB shall be in English.

D. Packaging

Packaging shall be of international shipping standard, strong quality, and suitable for shipment as provided in the Bid Form.

E. Origin

Country of origin of the items shall be clearly stated.

F. Presentation

Bids should be clearly legible. Prices entered in lead pencil will not be considered. All erasures, amendments, or alterations shall be initialed by the signatory to the Bid. Do not submit blank pages of the Bid Form and/or schedules which are unnecessary for your offer. All documentation shall be written in English. All Bids shall be signed by a duly authorized representative of the Bidder.

G. Split Awards

DRC reserves the right to split awards.

H. Validity Period

Bids shall be valid for at least 90 days specified in the ITB from the date of Bid closure. DRC reserves the right to determine, at its sole discretion, the validity period in respect of Bids which do not specify any such maximum or minimum limitation.

VIII. ACCEPTANCE

DRC reserves the right, at its sole discretion, to consider as invalid or unacceptable any Bid which is a) not clear; b) incomplete in any material detail such as specification, terms delivery, quantity etc.; or c) not presented on the Bid Form – and to accept or reject any amendments, withdraws and/or supplementary information submitted after the time and date of the ITB Closure.

IX. AWARD OF CONTRACTS

This ITB does not commit DRC to award a contract or pay any costs incurred in the preparation or submission of Bids, or costs incurred in making necessary studies for the preparation thereof, or to procure or contract for services or goods. Any bid submitted will be regarded as an offer made by the Bidder and not as an acceptance by the Bidder of an offer made by DRC. No contractual relationship will exist except pursuant to a written contract document signed by a duly authorized official of DRC and the successful Bidder.

DRC may award contracts for part quantities or individual items. DRC will notify successful Bidders of its decision with respect to their Bids as soon as possible after the Bids are opened. DRC reserves the right to cancel any ITB, to reject any or all Bids in whole or in part, and to award any contract.

Suppliers who do not comply with the contractual terms and conditions including delivering different products and of different origin than stipulated in their Bid and covering contract may be excluded from future DRC ITBs.

X. CONFIDENTIALITY

This ITB or any part hereof, and all copies hereof shall be returned to DRC upon request. This ITB is confidential and proprietary to DRC, contains privileged information, part of which may be copyrighted, and is communicated to and received by Bidders on the condition that no part thereof, or any information concerning it may be copied, exhibited, or furnished to others without the prior written consent of DRC, except that Bidders may exhibit the specifications to prospective subcontractors for the sole purpose of obtaining offers from them. Notwithstanding the other provisions of the ITB, Bidders will be bound by the contents of this paragraph whether or not their company submits a Bid or responds in any other way to this ITB.

XI. COLLUSIVE BIDDING AND ANTI-COMPETITIVE CONDUCT

Bidders and their employees, officers, advisers, agent or sub-contractors shall not engage in any collusive bidding or other anti-competitive conduct or any other similar conduct, in relations to:

- The preparation of submission of Bids,
- The clarification of Bids,
- The conduct and content of negotiations,

- Including final contract negotiations,

In respect of this ITB or procurement process, or any other procurement process being conducted by DRC in respect of any of its requirements.

For the purpose of this clause, collusive bidding, other anti-competitive conduct, or any other similar conduct may include, among other things, the disclosure to, exchange or clarification with, any other Bidder, person or entity, of information (in any form), whether or not such information is commercial information confidential to DRC, any other Bidder, person or entity in order to alter the results of a solicitation exercise in such a way that would lead to an outcome other than that which would have been obtained through a competitive process.

XII. IMPROPER ASSISTANCE

Bids that, in the sole opinion of DRC, have been compiled:

- With the assistance of current or former employees of DRC, or current or former contractors of DRC in violation of confidentiality obligations or by using information not otherwise available to the general public or which would provide a non-competitive benefit,
- With the utilization of confidential and/or internal DRC information not made available to the public or to the other Bidders,
- In breach of an obligation of confidentiality to DRC, or contrary to these terms and conditions for submission of a Bid, shall be excluded from further consideration

Without limiting the operation of the above clause, a Bidder shall not, in the absence of prior written approval from DRC, permit a person to contribute to, or participate in, any process relating to the preparation of a Bid or the procurement process, if the person has at any time during the 6 months immediately preceding the date of issue of this ITB was an official, agent, functionary, or employee of, or otherwise engaged by, DRC and was engaged directly, or indirectly, in the planning or performance of the requirement, project, or activity to which this ITB relates.

XIII. CORRUPT PRACTICES

DRC has zero tolerance for corruption.

The Bidder represents and warrants that neither it nor any of its potential subcontractors are engaged in any form of corruption, defined by DRC as the misuse of entrusted power for private gain.

This definition is not limited to interactions with public officials and covers both attempted and actual corruption, as well as monetary and non-monetary corruption. The definition includes, but is not limited to, corruption in the form of: facilitation payments, bribery, gifts constituting an undue influence, kickbacks, favouritism, cronyism, nepotism, extortion, embezzlement, misuse of confidential information, theft, and various forms of fraud, such as forgery or falsification of documents, and financial or procurement fraud. No offer, payment, consideration or benefit of any kind, which could be regarded as an illegal or corrupt practice, shall be made, promised, sought or accepted – directly or indirectly – as an inducement or reward in relation to activities funded by DRC, including tendering, award or execution of contracts. DRC reserves the right, without prejudice to any other right or remedy available to it, according to any violation of this clause to immediately reject the submitted offer, and to take such additional action, civil and/or criminal, as may be appropriate.

The Bidder agrees to accurately communicate DRC's policy with regards to Anti-Corruption to Third Parties. The Bidder furthermore agrees to inform DRC immediately of any suspicion or information it receives from any source alleging a violation of this policy to the contact details of the specific DRC country operations via <https://pro.drc.ngo/where-we-work/>, or via DRC's [Code of Conduct Reporting Mechanism](#): Reports of suspected corruption can also be reported directly to DRC HQ at c.o.conduct@drc.ngo

XIV. CONFLICT OF INTEREST

A Bidder shall not, and shall ensure that its employees, officers, advisers, agents or subcontractors do not place themselves in a position that may, or does, give rise to an actual, potential or perceived conflict of interest between the interests of DRC and the Bidder's interests during the procurement process.

If during any stage of the procurement process or performance of any DRC contract a conflict of interest arises, or appears likely to arise, the Bidder shall notify DRC immediately in writing, setting out all relevant details of the situation, including those cases in which the interests of the Bidder conflict with the interests of DRC, or cases in which any DRC official, employee or person under contract with DRC may have, or appear to have, an interest of any kind in the Bidder's business or any kind of economic ties with the Bidder. The Bidder shall take steps as DRC may reasonably require, to resolve or otherwise deal with the conflict to the satisfaction of DRC.

XV. WITHDRAWAL/MODIFICATION OF BIDS

Requests to withdraw a Bid after the Bid closure time shall not be honoured.

Withdrawal of a Bid may result in your suspension or removal from the DRC suppliers List.

A Bidder may modify its Bid prior to the ITB closure. Any such modification shall be submitted in writing and in a sealed envelope, marked with the original Bid number. No modification shall be allowed after the ITB closure.

XVI. LATE BIDS

All Bids received after the ITB closure will be rejected.

XVII. OPENING OF THE ITB

The Tender Opening will take place at the time and location stated above.

Any attempt by a Bidder to influence the Evaluation Committee in the process of examination, clarification, evaluation and comparison of tenders, to obtain information on how the procedure is progressing or to influence DRC in its decision concerning the award of the contract will result in the immediate rejection of the tender.

XVIII. CONDITIONS OF CONTRACT

All Bidders shall acknowledge that the DRC General Conditions of Contract for the Procurement of Goods, or Services, or the Special Conditions of Contract, as applicable, are acceptable.

XIX. CANCELLATION OF THE ITB

In the event of an ITB cancellation, Bidders will be notified by DRC. If the ITB is cancelled before the outer envelope of any Bid has been opened, the sealed envelopes will be returned, unopened, to the Bidders

The ITB may be cancelled in the following situations:

- where no qualitatively or financially worthwhile Bid has been received or there has been no response at all;
- the economic or technical parameters of the project have been fundamentally altered;
- exceptional circumstances or force majeure render normal performance of the project impossible;
- all technically compliant Bids exceed the financial resources available; or
- there have been irregularities in the procedure, in particular where these have prevented fair competition.

DRC shall not be liable for damages, whatever their nature (in particular damages for loss of profits) or relationship to the cancellation of an ITB, even if DRC has been advised of the possibility of damages. The publication of a procurement notice does not commit DRC to implement the programme or project announced.

XX. QUERIES ABOUT THIS ITB

For queries on this ITB, please contact bidqueries.iqr.co@drc.ngo

All questions regarding this ITB shall be submitted in writing to the above. On the subject line, please indicate the ITB number.
Bids shall not be sent to the above email.

All questions during the tender period, as well as the associated answers, will be shared with all suppliers invited, or for open tenders published at: <https://www.iraq-businessnews.com>, and <https://drc.ngo/en/tenders/>

XXI. ITB DOCUMENTS

This ITB document contains the following:

1. This covering Letter
2. Annex A.1: DRC Bid Form (Technical bid)
3. Annex A.2: DRC Bid Form (Financial bid)
4. Annex B: Tender and Contract Award Acknowledgment Certificate
5. Annex C: DRC General Conditions of Contract
6. Annex D: DRC Supplier Code of Conduct
7. Annex E: Supplier Profile and Registration
8. Annex F: References
9. Annex G: Photos of some items

Under DRC's Anticorruption Policy, Bidders shall observe the highest standard of ethics during the procurement and execution of such contracts. DRC will reject a Bid if it determines that the Bidder recommended for award, has engaged in corrupt, fraudulent, collusive, or coercive practices in competing for, or in executing, the Contract.

Yours sincerely
Supply Chain Department.
